

Which apps does Sownloader support?

Sownloader supports Sing! Karaoke, Magic Piano, Autorap, Guitar!, Yokee Karaoke and Video Performances.

How do I convert my song?

You can always choose the wanted type of file in the saving dialogue. There you have the possibility to save a video file as .m4a or .mp3. You can also save an audio file as .mp3 or .m4a. Since version 7 you have also the option to convert the file afterwards in the menu “Extra”, where you can find the new introduced converter.

Where can I find MarvinKleinMusic favourites?

Until version 7.2 you found the MarvinKleinMusic favourites with a right-click in the address bar. In the later versions you can do this via the “Extra” menu.

Is Sownloader for free?

Yes, Sownloader is for free and will also stay this way. This Program is mean to improve the experience with Smule for the whole community.

I found a bug / technical difficulties!

You can contact our support whenever you want via e-mail. Please attach the log file from Sownloader due to the fact that this will help us to analyse the problem. You can find the log file in the same register as Sownloader (sownloader.log). Please keep in mind that we can just react to e-mails in German or English.

E-Mail: support@sownloader.com

Sownloader can't find a Performance-Url, what can I do?

Before an URL is available, Smule has to render the Performance first. To make this happen, just click in the web browser on the player. Once the performance is done rendering, refresh the page. If there is still the same problem check if there is an update for Sownloader available.

How can I support Sownloader?

You can support Sownloader on two different ways.

1. Link Sownloader in your posts in social networks to spread awareness of it.
2. Donate via PayPal to support the development of Sownloader. All donations are used for Sownloader and the YouTube-Channel MarvinKleinMusic.

Which websites does Sownloader Web support?

Sownloader Web just supports recordings, which were created with Smule apps. Other websites like YouTube will not work and are not supported by Sownloader Web.

Is there a download limit per day ?

No, you can download as many recordings as you want.

Can I also convert my own Recordings with Sownloader Web?

Not yet, but we are already working on it.

How can I save my file with another name?

To save the file with another name, you just have to do a right click on the particular button. Depending on your browser you will have the opportunity to save your file ad libitum.

Which data does the server save, when I use Sownloader web?

We save the URL, the time of the download and the hash value for statistical purposes and to prevent inappropriate content.